#### **BUSINESS & PUBLIC SERVICES TECHNOLOGIES**

#### HOSPITALITY MANAGEMENT

#### **Hospitality Management Degree - A25110**

-Day and online

The Hospitality Management curriculum prepares students to understand and apply the administrative and practical skills needed for supervisory and managerial positions in hotels, motels, resorts, inns, restaurants, institutions, and clubs.

Course work includes front office management, guest services, sanitation, menu writing, quality management, purchasing, and other areas critical to the success of hospitality professionals.

Upon completion, graduates should qualify for supervisory or entrylevel management positions in food and lodging including: front office, reservations, housekeeping, purchasing, dining room, and marketing. Opportunities are also available in the support areas of food and equipment sales.

#### Hospitality Management Diploma - D25110A

The hospitality management diploma prepares students to understand and apply the administrative and practical skills needed for positions in the hospitality industry. It also applies advanced classes in the hospitality and business field. Students may also choose concentrations in restaurant or hotel management. Course work includes guest services, human resource management, and other areas critical to the success of hospitality professionals. Upon completion, graduates should qualify for entry level supervisory or management training positions in the hospitality industry.

# Hospitality Restaurant Management Certificate - C25110D

-Day

The restaurant management certificate prepares students to understand and apply the administrative and practical skills needed for positions in the restaurant industry. Course work includes guest services, sanitation, human resource management, and other areas critical to the success of restaurant professionals. Upon completion, graduates should qualify for entry level supervisory or management training positions in the restaurant industry.

## Procurement Management Certificate – C25110E

-Day

The procurement management certificate provides students with skills specific to positions in food ordering industry. Couse work includes procurement, sanitation, culinary skills, and accounting. Upon completion, graduates should qualify for entry-level supervisory or management training positions in food procurement.

## Hospitality Management Core Certificate – C25110F

-Online only

The hospitality management core certificate provides students an understanding of management and practical skills for the hospitality industry. Course work includes guest services, human resource management, leadership and other areas critical to the success of hospitality professionals. Upon completion, graduates should qualify for entry-level supervisory or management training positions in the hospitality industry.

## Hospitality Event Coordinator Certificate - C25110G

-Day Only

The event management certificate prepares students to understand and apply the administrative and practical skills needed for positions in the field of meeting and convention planning. Course work includes guest services, event planning, marketing, and other areas critical to the success of industry professionals. Upon completion, graduates should qualify for entry level supervisory or management training positions in the meeting and convention planning field.

## **Hospitality Hotel Operations Certificate - C25110H**

-Day

The hotel management certificate prepares students to understand and apply the administrative and practical skills needed for positions in the hotel industry. Course work includes guest services, sanitation, human resource management, and other areas critical to the success of hotel professionals. Upon completion, graduates should qualify for entry level supervisory or management training positions in the hotel industry.

### Foodservice Entrepreneurship Certificate - C25110J

-Dav

The entrepreneur certificate gives students basic business skills specific to the hotel and restaurant industry. Course work includes guest services, human resource management, basic business and entrepreneurship studies, and other areas critical to the success of industry professionals. Upon completion, graduates should have a good understanding of the basics of setting up a business in the hospitality industry.

#### PROGRAM SEQUENCE

First Semester

First Semester			
CUL	110	Sanitation and Safety	2
ENG	111	Writing and Inquiry	3
HRM	110	Introduction to Hosp & Tourism	3
MAT	110	Math Measurement & Literacy	
PSY	118	Interpersonal Psychology	3
		*Elective List I	2
_			
Second Semester			
CUL		Food and Beverage Service	
CUL		Food and Beverage Service Lab	
HRM		Human Resource Mgmt- Hosp	3
CUL	142	Fundamentals of Food	
or			
CUL	140	Culinary Skills I	
HUM	115	Critical Thinking	3
		*Elective List II	2
	_		
Third Semester			
HRM	-	Cost Control - Food and Beverage	
HRM		Leadership-Hospitality	
HRM	240	Marketing for Hospitality	3
Fourth Semester			
			_
WBL		Work-Based Learning I	
HRM.		Quality Mgmt- Hospitality	
HRM		Management Problems - Hospitality	
SPA	120	Spanish for the Workplace	
		*Elective List III	3

#### **BUSINESS & PUBLIC SERVICES TECHNOLOGIES**

Fifth Semester			
ACC 175       Hotel and Restaurant Accounting       4         HRM 140       Legal Issues – Hospitality       3        * *English Elective       3			
*Elective List IV3			
Complete Hospitality Restaurant Management certificate (C25110D): CUL 110, HRM 110, HRM 215, HRM 245, HRM 275, CUL 135 and CUL 135A			
Complete Procurement Management certificate (C25110E): ACC 175, CUL 110, CUL 140 OR CUL 142, HRM 220 and HRM 260.			
Complete Hospitality Management Core certificate (C25110F): HRM 110, HRM 140, HRM 245, HRM 275 and HRM 280.			
Complete Hospitality Event Coordinator certificate (C25110G): HRM 110, HRM 140, HRM 240, HRM 235, HRM 125 and HRM 210			
Complete Hospitality Hotel Operations certificate (C25110H): CUL 110, HRM 110, HRM 120, HRM 210 and HRM 245.			
Complete Foodservice Entrepreneurship certificate (C25110J): BUS 139, CUL 110, HRM 245HRM 140, HRM 220 and HRM 240.			
Complete Hospitality Management diploma (D25110): CUL 110, ENG 111, HRM 110, MAT 110, HRM 140, HRM 240, HRM 220, HRM 245; Take one course from BUS 139, CUL214, or HRM 225; Choose 8 credits from ACC 175, CUL 130, CUL 135, CUL 135A, CUL 142, HRM 260; Choose 8 credits from WBL 112, HRM 120, HRM 210, SPA 120			
English Electives (Select one course from the following list):  ENG 112 Writing/Research in the Disc			
Elective List I (Select one or both course(s) from the following list):			
CUL         214         Wine Appreciation         2           HRM         120         Front Office Procedures         3			
Elective List II (Select one or both course(s) from the following list):			
CUL 130         Menu Design			
Elective List III: (Select one or both course(s) from the following list):			
BUS 139 Entrepreneurship I			
Elective List IV (Select 3 credits from the following list):			
BUS       139       Entrepreneurship I       3         BUS       230       Small Business Management       3         CUL       130       Menu Design       2         CUL       214       Wine Appreciation       2         HRM       120       Front Office Procedures       3         HRM       125       Etiquette for Hospitality       1         HRM       210       Meetings & Event Planning       3         HRM       215       Restaurant Management       3         HRM       225       Beverage Management       3         HRM       260       Procurement for Hospitality       3			
Graduation Requirements 68 Credit Hours			