Microsoft Teams Checklist



Your class will be using Microsoft Teams as your digital classroom. Instructions, websites and all information you will need to set up your Wake Tech email account and to log into Teams are below.

☐ Wake Tech Email Account:

Activating your Wake Tech Email Account is the important first step to logging onto Teams. Learn how to activate your Wake Tech Email using the information below:

- Click to access PDF guide for computers: http://bit.ly/wtccemailcomputer
- Click to access PDF guide for phones: http://bit.ly/wtccemailphone
- Click to access video guide: http://bit.ly/wtccemailvideo

PLEASE NOTE: If you receive an error when activating your email, your account is locked. You can unlock it by calling ITS at 919-866-7000.

Once your Wake Tech Email is active, use your Wake Tech email address and password to log into Teams and Microsoft Outlook.

\square Apps:

If you are using a phone for class, download the following apps:

App	Android Link	iPhone Link
G i	<u>Android</u>	iOS
Teams		
	<u>Android</u>	iOS
Microsoft Outlook		

If you are using a computer for class, download the following app:

App	Link
G i	https://www.microsoft.com/en-us/microsoft- teams/download-app
Teams	Click <mark>"Download for Desktop"</mark>

☐ Website:

If you are using a computer, save the following website to a bookmark or in a notes section of your computer:

Website	Link
	https://outlook.office.com
Microsoft Outlook	

The Tech Team is here to help you with your digital and technology needs this year. If you need to reach us, you can always:

- Call us at 919-727-6507
- Email us at ccrtechhelp@waketech.edu

Our hours are:

Monday - Thursday

9:00 AM to 2:00 PM and 3:00 PM to 8:00 PM

Fridays

9:00 AM to 2:00 PM.

You can also schedule an online appointment with us at https://calendly.com/ccrtechhelp/scheduled

We take appointments:

Monday - Thursday

9:30 AM to 1:30 PM and 3:30 PM to 7:30 PM

Fridays

9:30 AM to 1:30 PM

Other Wake Tech resources for you:

- **ITS:** 919-866-7000/<u>helpdesk@waketech.edu</u>
- **CCR Advising:** 919-866-5490/<u>ccradvising@waketech.edu</u>

We hope you have a successful semester!

Sincerely,

The Technology Support Technicians

Wake Tech Community College

