



Emergency Services Technician **JOB DESCRIPTION**

Employment type: Full-time Non-exempt

Hours: 7:30am-4:30pm Monday - Friday (hours may vary) and after-hours as needed

Benefits: Excellent benefit package including retirement plan, paid time-off and paid holidays

The **Emergency Services Technician** is an important member of our restoration team as they are responsible for performing emergency mitigation services and monitoring both residential and commercial properties that have been affected by water, fire, smoke, mold, sewer, or storm damage. This position is labor-intensive. Due to the nature of the work, often the job sites will be dirty, dusty, wet, cold/hot (not climate controlled), scorched by fire and possibly affected by mold. The position requires working after hours/on-call on a rotational basis above and beyond your normal work day. This may mean nights, weekends and/or holidays. As well as occasional overnight travel to assist with storm related emergency mitigation operations.

Overall Responsibilities:

- Professionally represent the company's Purpose and Core Values



- Perform mitigation services such as;
 - Water extraction
 - Removal of water, fire, mold, sewer, and storm damaged building materials
 - Relocate affected contents as needed to remove damaged materials
 - Float carpet to dry
 - Set up and monitor drying equipment
 - Apply antimicrobial products
 - Responsible for maintaining a clean and safe job site

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Physical Demands:

Heavy Work- Exerting up to 100lbs of force occasionally and/or up to 50lbs of force frequently or up to 20lbs of force constantly to lift, carry, push, pull, or otherwise move objects, including the human body. In addition:

- Standing – For sustained periods of time
- Walking – Moving about on foot to accomplish tasks, particularly for long distances or moving from one work site to another.
- Climbing – Ascending or descending ladders, stairs, scaffolding, ramps, poles and the like, using feet and legs and/or hands and arms.
- Balancing – Maintaining body equilibrium to prevent falling.
- Stooping – Bending body downward and forward by bending spine at the waist.
- Kneeling – Bending legs at knee to come to a rest on knee or knees.
- Crouching – Bending body downward and forward by bending leg and spine.
- Crawling – Moving about on hands and knees or hands and feet.
- Fingering – Picking, pinching, typing or otherwise working, primarily with fingers rather than the whole hand as in handling.
- Repetitive Motion – Substantial movements (motions) of the wrists, hands, and/or fingers.
- Grasping – Applying pressure to an object with the fingers and palm.
- Talking – Expressing or exchanging ideas by means of the spoken word to others accurately and quickly when necessary.
- Hearing – Receiving detailed information through oral communication at normal speaking levels with or without correction.
- Vision – Close visual acuity to perform activities such as; reading, using measurement devices, viewing a smart phone, tablet or other electronic device, assembling, visually inspecting small parts and/or operating machines and tools such as power saws, drills, etc. required to perform skilled trades tasks with or without correction.
- Vision – Visual acuity to operate a motor vehicle and determine the accuracy, neatness and thoroughness of work performed with or without correction.

Work environment:

Work is performed at various jobsites and in a warehouse; both indoors and outdoors. Activities occur inside and outside and are subject to:

- Weather and hot/cold temperature changes
- Dirt, dust, soot and possibly mold
- Work environments that are not climate controlled
- Noise
- Ladders to use for high heights
- Hazards such as: moving vehicles, proximity to moving mechanical parts, electrical current, high places, high heat, and exposure to chemicals
- Atmospheric conditions such as: fumes, odors, dust, mists, gases, or poor ventilation. The workspace may be contaminated with heavy smoke residue, mold and mildew, contaminated water, or other unsanitary conditions

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Work environment – continued:

- Close quarters: crawl spaces, small enclosed rooms, attics, etc.
- Gloves, back brace, respirators, and splash goggles are available for use

Job Qualifications:

- High school / technical education
- 2-3 years' experience performing water/fire emergency restoration work or similar construction related labor intensive work
- Great attention to detail
- Have a team spirit, positive attitude, excellent customer services skills
- Ability to work after hours/on-call on a rotational basis as well as occasional overnight travel
- Must provide own hand tools (i.e., hammer, pry bar, screwdriver, tape measure, etc.)

**All employees must pass a pre-employment drug screen and criminal background screening.
All employees must have a valid driver's license and a clean driving record.
Equal Opportunity Workplace.**