IT Service and Support (A25590IS)

IT Service Technician (C25590IS)
Certificate
PROGRAM PLANNING GUIDE

Revised Fall 2024

*** NOTICE: Some courses in this certificate may require prerequisite knowledge or coursework.
Check Self-Service, or talk to your academic advisor for more details. ***

Courses taken more than 5 yrs. ago may not receive transfer credit. Consult your advisor for details.

Curriculum By Semester						
				Hours Per Week		
			Prequisites	Class	Lab	Credits
CTI	120	Network and Security Foundations	None	2	2	3
CTS	120	Hardware/Software Support	ENG-002 or ENG-111	2	3	3
CTS	155	Tech Support Functions	None	2	2	3
CTS	220	Advanced Hardware/Software Support	CTS-120	2	3	3
NOS	110	Operating System Concepts	None	2	3	3
SEC	110	Security Concepts	None	2	2	3

GRADUATION REQUIREMENT: **Credit Hours   18**