



January 21, 2022

Dr. Scott Ralls
President
Wake Technical Community College
9101 Fayetteville Road
Raleigh, NC 27603-5696

Dear Dr. Ralls:

Thank you for submitting the following substantive change:

Substantive change:
Program Closure
Certificate in IT Help Desk Technician
Submission date:
9/29/2021
Intended Implementation date:
12/15/2021
Case ID:
SC016020

Wake Technical Community College is closing the Certificate program in IT Help Desk Technician.

All faculty, students, and staff were informed by email or Microsoft Teams of the program closure. All students will be advised and given the options of either completing the certificate program or transferring into another program. The parent program, the Associate in Applied Science (A.A.S.) degree program in IT Service and Support will continue to be offered. Students will not incur any additional charges because of the program closure. No faculty or staff members will be affected by the program closure. Faculty members will continue teaching in related programs.

The Board of Trustees of the Southern Association of Colleges and Schools Commission on Colleges approves the closure of the Certificate program in IT Help Desk Technician.

Should you need assistance, please contact Dr. Larry L. Earvin at 404-679-4501 or via email at learvin@sacscoc.org.

Please include the Case ID number above in all submissions or correspondence about this substantive change.

Sincerely,

Belle S. Wheelan, Ph.D.
President

BSW/LCS:lp

cc: Dr. John B. Boone, Dean of Institutional Effectiveness, Accreditation, and Research/SACSCOC
Accreditation Liaison, Wake Technical Community College
Dr. Larry L. Earvin, Vice President, SACSCOC

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