

SATISFACTION OF PROGRAM COMPLETERS AND NON-COMPLETERS, 2007-2008

| INSTITUTION              | TOTAL FTE | COMPLETERS |                   | NON-COMPLETERS |                   | TOTAL  |                   |
|--------------------------|-----------|------------|-------------------|----------------|-------------------|--------|-------------------|
|                          |           | NUMBER     | PERCENT SATISFIED | NUMBER         | PERCENT SATISFIED | NUMBER | PERCENT SATISFIED |
| Alamance CC              | 3,871     | 218        | 100%              | 133            | 95%               | 351    | 98%               |
| Asheville-Buncombe TCC   | 6,186     | 364        | 99%               | 177            | 93%               | 541    | 97%               |
| Beaufort County CC       | 1,821     | 120        | 98%               | 25             | 92%               | 145    | 97%               |
| Bladen CC                | 1,399     | 81         | 94%               | 65             | 94%               | 146    | 94%               |
| Blue Ridge CC            | 2,105     | 125        | 100%              | 32             | 97%               | 157    | 99%               |
| Brunswick CC             | 1,548     | 102        | 99%               | 45             | 87%               | 147    | 95%               |
| Caldwell CC & TI*        | 4,135     | 299        | 96%               | 80             | 93%               | 379    | 95%               |
| Cape Fear CC             | 7,259     | 652        | 98%               | 240            | 96%               | 892    | 97%               |
| Carteret CC              | 1,751     | 141        | 99%               | 58             | 95%               | 199    | 98%               |
| Catawba Valley CC*       | 4,733     | 654        | 99%               | 42             | 88%               | 696    | 98%               |
| Central Carolina CC      | 5,118     | 370        | 98%               | 140            | 98%               | 510    | 98%               |
| Central Piedmont CC      | 14,459    | 576        | 98%               | 356            | 97%               | 932    | 98%               |
| Cleveland CC             | 2,944     | 226        | 97%               | 129            | 99%               | 355    | 98%               |
| Coastal Carolina CC      | 4,348     | 725        | 98%               | 239            | 95%               | 964    | 97%               |
| College of The Albemarle | 2,351     | 202        | 98%               | 63             | 97%               | 265    | 98%               |
| Craven CC*               | 2,751     | 182        | 97%               | 4              | 100%              | 186    | 97%               |
| Davidson County CC       | 3,663     | 248        | 98%               | 88             | 96%               | 336    | 97%               |
| Durham TCC               | 4,622     | 165        | 99%               | 143            | 95%               | 308    | 97%               |
| Edgecombe CC             | 2,122     | 200        | 97%               | 107            | 100%              | 307    | 98%               |
| Fayetteville TCC         | 10,252    | 617        | 97%               | 167            | 88%               | 784    | 95%               |
| Forsyth TCC              | 6,661     | 344        | 94%               | 254            | 92%               | 598    | 93%               |
| Gaston College           | 4,691     | 666        | 98%               | 158            | 92%               | 824    | 97%               |
| Guilford TCC             | 9,882     | 772        | 97%               | 165            | 88%               | 937    | 95%               |
| Halifax CC               | 1,557     | 144        | 99%               | 69             | 91%               | 213    | 96%               |
| Haywood CC               | 1,903     | 113        | 96%               | 70             | 98%               | 183    | 97%               |
| Isothermal CC            | 2,094     | 149        | 99%               | 63             | 95%               | 212    | 98%               |
| James Sprunt CC          | 1,348     | 99         | 97%               | 52             | 92%               | 151    | 95%               |
| Johnston CC              | 4,158     | 208        | 99%               | 92             | 96%               | 300    | 98%               |
| Lenoir CC                | 3,335     | 195        | 95%               | 143            | 97%               | 338    | 96%               |
| Martin CC                | 899       | 37         | 92%               | 47             | 91%               | 84     | 91%               |
| Mayland CC               | 1,925     | 241        | 98%               | 44             | 100%              | 285    | 98%               |
| McDowell TCC             | 1,176     | 184        | 94%               | 31             | 81%               | 215    | 92%               |
| Mitchell CC              | 2,367     | 146        | 99%               | 90             | 91%               | 236    | 96%               |
| Montgomery CC            | 1,027     | 79         | 99%               | 22             | 100%              | 101    | 99%               |
| Nash CC                  | 2,655     | 138        | 100%              | 218            | 100%              | 356    | 100%              |
| Pamlico CC               | 543       | 44         | 95%               | 26             | 92%               | 70     | 94%               |
| Piedmont CC              | 2,714     | 173        | 95%               | 72             | 94%               | 245    | 95%               |
| Pitt CC                  | 5,876     | 408        | 99%               | 268            | 100%              | 676    | 99%               |
| Randolph CC              | 2,468     | 153        | 98%               | 207            | 98%               | 360    | 98%               |
| Richmond CC              | 2,110     | 157        | 100%              | 58             | 100%              | 215    | 100%              |
| Roanoke-Chowan CC        | 876       | 126        | 77%               | 128            | 89%               | 254    | 83%               |
| Robeson CC               | 3,693     | 193        | 97%               | 86             | 95%               | 279    | 96%               |
| Rockingham CC            | 2,043     | 207        | 99%               | 64             | 89%               | 271    | 97%               |
| Rowan-Cabarrus CC        | 5,137     | 207        | 96%               | 149            | 95%               | 356    | 96%               |
| Sampson CC               | 1,696     | 126        | 97%               | 35             | 83%               | 161    | 94%               |
| Sandhills CC             | 3,732     | 280        | 100%              | 151            | 97%               | 431    | 99%               |
| South Piedmont           | 2,220     | 238        | 90%               | 57             | 72%               | 295    | 87%               |
| Southeastern CC          | 2,373     | 151        | 98%               | 49             | 100%              | 200    | 98%               |
| Southwestern CC          | 2,248     | 173        | 98%               | 82             | 98%               | 255    | 98%               |
| Stanly CC                | 2,435     | 225        | 99%               | 82             | 98%               | 307    | 99%               |
| Surry CC                 | 3,281     | 262        | 97%               | 120            | 97%               | 382    | 97%               |
| Tri-County CC            | 1,168     | 80         | 97%               | 35             | 97%               | 115    | 97%               |
| Vance-Granville CC       | 4,237     | 234        | 98%               | 151            | 92%               | 385    | 96%               |
| Wake TCC                 | 12,296    | 289        | 95%               | 231            | 96%               | 520    | 95%               |
| Wayne CC                 | 3,517     | 377        | 99%               | 96             | 100%              | 473    | 99%               |
| Western Piedmont CC      | 3,118     | 268        | 98%               | 35             | 94%               | 303    | 98%               |
| Wilkes CC                | 2,831     | 202        | 97%               | 80             | 98%               | 282    | 97%               |
| Wilson County TC         | 2,082     | 178        | 99%               | 72             | 99%               | 250    | 99%               |
| System Totals            | 205,803   | 14,533     | 97%               | 6,185          | 95%               | 20718  | 96%               |

\* Response rate too low (statistically invalid sample size): not eligible for performance funding.

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| <b>WAKE TECH DATA:</b><br><br><b>Wake Tech's Program Completers (graduates) had a 95% satisfaction rate (289 returned). (2007-2008)</b><br><br><b>Wake Tech's Non-Completers had a 96% satisfaction rate (231 returned). (2007-2008)</b><br><br><b>The combined satisfaction rate of Completers and Non-Completers was 95%. (Performance Standard: 90%)</b> |  |
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