SUMMARY REPORT ON PERFORMANCE MEASURES, 2008-2009
NORTH CAROLINA COMMUNITY COLLEGE SYSTEM

MEASURE	STANDARD	SYSTEM AVERAGE	# COLLEGES MEETING STANDARD
Progress of Basic Skills Students	75%	84%	55
Passing Rates on Licensure/ Certification Exams for First-Time Test Takers	Aggregate = 80%	86%	47*
Performance of College Transfer Students	83%	85%	37**
Passing Rates in Developmental Courses	75%	80%	47
Success Rate of Developmental Students in Subsequent College-Level Courses	80%	87%	58
Student Satisfaction of Completers and Non-Completers	90%	96%	58***
Curriculum Student Retention, Graduation & Transfer	65%	72%	58
Client Satisfaction with Customized Training	90%	94%	56

* 47 colleges met the 80% standard; 36 colleges had no exam for which they controlled who took the exam with a passing rate < 70%.
** 37 colleges met the 83% standard; 28 colleges met or exceeded the performance of native UNC sophomores and juniors (86%).
*** 3 colleges have statistically invalid sample size for the non-completer survey.