

**Wake Technical Community College**  
**2007 Critical Success Factors**  
**Twelve Performance Measures for Accountability**

**1. Progress of Basic Skills Students: (Performance Standard: 75%) (2005-2006)**

<b>Total FTE</b>	<b>Total Served In Literacy</b>	<b>Completed a Level or Goal</b>	<b>Progressing Same Level</b>
10,809	7,540	4%	50%
<b>Exit Non-Completers</b>	<b>Moved to a Higher Level</b>	<b>Composite Progress Percent</b>	
18%	28%	82%	

**2. Passing Rates on Licensure and Certification Examinations (Performance Standard: Aggregate = 80%; Individual Exams = 70%) (2005-2006)**

<b>Total Number of Test Takers</b>	<b>Total Number Passing</b>	<b>Aggregate Institutional Passing Rate</b>	<b>Number of Exams with a Passing Rate Less Than 70%</b>
419	363	87%	0

	Number Tested	Percent Passed
Basic Law Enforcement Training	46	96
Dental Hygiene	16	94
Emergency Medical Technician (EMT)		
EMT	107	88
EMT-I	19	84
EMT-P	17	94
Nursing (Registered Nursing)	129	84
Radiography	18	100
Real Estate (Sales)	67	78

**3. Goal Completion of Completers (Performance Standard: 95%)**

Percent of Completers who report meeting their goal for attending a community college (2005-2006)

	<b>Number</b>	<b>%Completed Goal</b>
<b>Completers</b>	610	99

**4. Employment Status of Graduates (Performance Standard: 95% adjusted)**

Percent of 2004-2005 Graduates Employed within One Year of Completion

Performance Standard Adjusted  
for Local Unemployment

Number of Graduates (Minus  
inmates and missing students)

96%

1,122

Percent of 2004-2005 Graduates Employed within One Year of Graduation: 99.73%

**5. Performance of College Transfer Students (Performance Standard: 86.2% $\geq$ 2.0)**

Percent of 2004-2005 College Transfer Students with a GPA of greater than or equal to 2.0 after two semesters at a UNC Institution

24 or more semester hours  
Number      Percent $\geq$ 2.0  
258            82.2

Associate Degree Recipient  
Number      Percent $\geq$ 2.0  
127            89.0

Total  
Number      Percent $\geq$ 2.0  
385            84.4

**6. Passing Rate of Students in Developmental Courses 2005-2006 (Performance Standards: 70%)**

	# Completed	% Passed
<b>Reading</b>	619	91
<b>Math</b>	3,006	71
<b>English</b>	914	83
<b>Total</b>	4,539	76

**7. Success Rate of Developmental Students in Subsequent College Level Courses (Performance Standard: No Statistical Significant Difference Between Development and Non-Developmental Students. (2005-2006))**

Developmental # Took	Developmental % Passed	Non-Developmental # Took	Non-Developmental % Passed
788	86	3,506	88

**8. Satisfaction of Program Completers and Non-Completers 2005-2006  
(Performance Standard: 90%)**

	<b>Number</b>	<b>Percent Satisfied</b>
<b>Non-Completers</b>	442	95
<b>Completers</b>	635	98
<b>Total</b>	1,077	97

**9. Curriculum Student Retention and Graduation (Performance Standard: 60%) (2005-2006)**

<b>Total Cohort</b>	<b>Percent Graduated</b>	<b>Percent Returned</b>	<b>Percent Graduated or Returned</b>
11,214	11	50	61

**10. Employer Satisfaction with Graduates (Performance Standard: 85%) (2005-2006)**

<b>Number of Employers Surveyed</b>	<b>Response Rate</b>	<b>Percent Satisfied</b>
106	39	97

**11. Client Satisfaction with Customized Training 2005-2006 (Performance Standard: 90%)**

<b>Number of Survey Respondents</b>	<b>Percent Satisfied</b>
1,604	100

**12. Program Unduplicated Headcount Enrollment (Performance Standard: Three year average annual enrollment must not be less than ten students) (2003-2004; 2004-2005; 2005-2006)**

Number of Programs with a three-year average annual enrollment of less than ten students = 0