



2013 Critical Success Factors
Eight Performance Measures for Accountability

A. Basic Skills Student Progress

Percentage of students who progress as defined by an educational functioning level.

System Goal	System Baseline	Average College Percentage
51.2%	20.6%	41%

Wake Technical Community College		
Total Students	Completing Level	Percent Complete
4,308	1,658	38.5%

B. GED Diploma Passing Rate

Percentage of students taking at least one GED test during a program year who receive a GED diploma during the program year.

Wake Technical Community College	System Goal	System Baseline	Average College Percentage
60.1%	82%	49.3%	71.1%

C. Developmental Students Success Rate in College-Level English Courses

Percentage of previous developmental English and/or reading students who successfully complete a credit English course with a grade of "P", "C" or better upon the first attempt.

System Goal	System Baseline
74.9%	45.2%

Wake Technical Community College	# Students	# Success	% Successful			
			11-12	10-11	09-10	08-09
	795	435	54.7%	55%	54%	50%

D. Developmental Student Success Rate in College-Level Math Courses

Percentage of previous developmental math students who successfully complete a credit math course with a "C" or better upon the first attempt.

System Goal System Baseline
75.4% 47.5%

Wake Technical Community College	# Students	# Success	% Successful			
			11-12	10-11	09-10	08-09
	1,355	853	63.9%	57%	62%	64%

E. First Year Progression

Percentage of first-time fall credential-seeking students attempting at least twelve hours within their first academic year who successfully complete ("P", "C" or better) at least twelve of those hours.

System Goal System Baseline
74.6% 53.2%

Wake Technical Community College	# Cohort	12 hrs attempted	12 hrs successfully completed	% Successful			
				11-12	10-11	09-10	08-09
	3,191	2,565	1,727	67.3%	67%	50%	64%

F. Curriculum Completion Rate

Percentage of first-time fall credential-seeking students who graduate, transfer, or are still enrolled with 36 hours after six years.

System Goal System Baseline
45.6% 28.6%

Wake Technical Community College	# Cohort	% Graduates			
		2006	2005	2004	2003
	1,564	16%	18%	18%	20%

Wake Technical Community College	% Transfer, Not Graduate			
	2006	2005	2004	2003
	20%	16%	19%	19%

Wake Technical Community College	% Retained, Not Graduate or Transfer			
	2006	2005	2004	2003
	3%	2%	3%	2%

Wake Technical Community College	% Graduate, Transfer, or Retained			
	2006	2005	2004	2003
	39.1%	38%	40%	41%

G. Licensure and Certification Passing Rate

Aggregate institutional passing rate of first time test-takers on licensure and certification exams. Exams included in this measure are state mandated exams which candidates must pass before becoming active practitioners.

System Goal
93.8%

System Baseline
71.2%

2011 – 2012 Licensure and Certification Rate by Exam

BLET				
11 – 12	11 – 12	10 – 11	09 – 10	08 – 09
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
42	86%	95%	91%	88%

Cosmetology				
11 – 12	11 – 12	10 – 11	09 – 10	08 – 09
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
19	100%	NA	NA	NA

Dental Hygiene				
11 – 12	11 – 12	10 – 11	09 – 10	08 – 09
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
23	83%	100%	79%	100%

Esthetician				
11 – 12	11 – 12	10 – 11	09 – 10	08 – 09
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
18	24%	100%	90%	NA

Massage & Body Work		
11 – 12	11 – 12	10 – 11
# Tested	% Passed	% Passed
3	NA	100%

EMT				
11 – 12	11 – 12	10 – 11	09 – 10	08 – 09
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
168	90%	94%	92%	96%

Radiography				
11 – 12	11 – 12	10 – 11	09 – 10	08 – 09
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
16	100%	100%	100%	100%

EMT - I				
11 – 12	11 – 12	10 – 11	09 – 10	08 – 09
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
6	83%	86%	92%	79%

Registered Nursing				
11 – 12	11 – 12	10 – 11	09 – 10	08 – 09
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
99	95%	90%	89%	92%

EMT - P				
11 – 12	11 – 12	10 – 11	09 – 10	08 – 09
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
9	100%	100%	100%	NA

H. College Transfer Performance

Among community college associate degree completers and those who have completed 30 or more credit hours who transfer to a four-year university or college, the percentage who earn a GPA of 2.00 or better after two consecutive semesters within the academic year at the transfer institution.

Wake Technical Community College	30 or More Semester Hours		Associate Degree Recipients	
	Students	% ≥ 2.0	Students	% ≥ 2.0
	530	92%	235	93%

Wake Technical Community College	2010 – 2011 Totals			% ≥ 2.00	
	Students	# ≥ 2.0	% ≥ 2.0	09 – 10	08 – 09
	765	703	91.9%	92%	91%